



State of Utah
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**Division of Industrial
Accidents**
RONALD DRESSLER
Director

BULLETIN - 1 - 2017

To: Workers' Compensation Insurance Carriers
Self-Insured Employers, Third Party Administrators

From: Ronald Dressler, Director
Industrial Accidents Division

Date: April 19, 2017

Re: Restorative Service Billing

It has come to our attention that there has been some confusion regarding the compensating of medical providers engaged in providing restorative services. The pertinent section of rule R612-300-5 states as follows:

4. Medical providers billing under CPT codes 97001 through 97610 are limited to payment for a maximum of three procedures/units per visit, or six procedures if different sites are treated. Services billed under CPT codes 97545, 97546 and 97150 require preauthorization and are limited to 4 units per injury. The payor shall pay the three highest valued procedures for each treatment site for the visit.

5. Patient education is to be billed using CPT code 97535 rather than codes 98960 through 98962, and is limited to 4 units per injury claim.

6. The entire spine is considered to be a single body part or unit. For that reason, CPT codes 98941 through 98943 and 98926 through 98929 may not be used for billing purposes.

7. When a change in treatment or a new RSA is required, physicians and physical therapists may bill for one evaluation and up to 2 modalities/procedures. Without an evaluation, they may bill for up to 3 modalities/procedures. With prior authorization from the payor, physicians and physical therapists may make additional billing when justified by special circumstances.

Due to unclear language in our Medical Fee Guidelines, some payors erroneously believed that section 7 above allowed for the payment of only two modalities or procedures. In fact, sections 4 and 7 indicate that up to three procedures may be billed. Additionally, section 4 indicates that the three highest valued procedures for each treatment site shall be paid, and section 5's four allowed units are in addition to the three highest valued procedures provided in section 4. We realize that many of these claims are processed through various software programs, so please ensure that your system is correctly processing these per Utah rules.

Thank you.

Please forward any questions or comments to:

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